7429 10034 Mitarbeiter (m/w/d) Customer Support / Help Desk For more than 40 years, hkw has been providing temporary employment and direct placement of workers with locations in Munich and Ulm.  
  
Employee (m/f/d) Customer Support / Help Desk  
  
Job ID: 3151  
Location: Geretsried  
Employment type(s): full-time  
Working time: 35 - 40 hours per week  
  
We offer  
  
  
- Permanent employment contract with remuneration above the collective agreement  
- Reimbursement of travel expenses and variable flextime account  
- Holiday entitlement up to 30 days, as well as holiday and Christmas bonuses  
- Support for professional development  
  
For our customer from mechanical engineering, we are now looking for an employee m/f/d Customer Support / Help Desk in Geretsried.  
  
  
Your tasks  
  
  
- Technical and commercial customer and complaint support in international, direct customer contact (mail & telephone)  
- Development and operational support of technical solutions and improvements according to customer requirements  
- Advice to internal and external customers with independent preparation and follow-up of offers  
- Participation in the continuous improvement of processes, procedures and tools in technical service  
  
your profile  
  
  
- Completed vocational training in the mechanical, electrical or mechatronics field combined with completed further training as a technician or industrial foreman in electrical engineering / mechanical engineering  
- Several years of professional experience in a similar position in a mechanical engineering company  
- High level of technical expertise, ideally in compressor and plant construction  
- Good English and MS Office skills as well as experience in contracts and quotations  
- Willingness to make occasional business trips to clients  
  
Your direct contact  
  
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+49 89 2423500  
muc@hkw.group  
http://www.hkw.group  
  
Department(s): Mechanics  
Type(s) of staffing needs: Reassignment  
Collective agreement: iGZ electrical machine builder hkw has been a down-to-earth and reliable personnel service provider with locations in Munich and Ulm for over 35 years. In Munich, hkw is No. 1 for skilled workers in selected branches of industry. Our customers include: Emerson - GKN Aerospace - HAWE - Panalpina - City of Munich - Voith Turbo - and many more. 2023-03-07 16:05:47.144000